

## Application Cleanup

### Turnkey Analysis to easily, accurately and quickly identify Domino cleanup opportunities

- Identify abandoned or inactive applications, replicas and user IDs
- Are your users overly taxing your network by accessing remote applications when local copies are available?
- Do you need to perform a server consolidation, version upgrade or merge-network project but have too many dormant applications and user accounts that will skew and delay your project?
- Are you paying too much for user licenses and maintenance simply because it is too difficult to identify which user accounts can be retired?

A Domino application and user cleanup project is something everyone wants to do, but few embark on such a task. The challenge is how to easily, quickly and accurately identify which applications, which replicas and which user IDs should be removed from the system without simultaneously removing applications, replicas or user accounts that are still active.

#### Accelerate Major Projects

By cleaning up your Domino network, you can complete major projects more quickly, reliably and at less cost. Among the major projects benefited by such a cleanup are:

- Server consolidation
- Domino version upgrade
- Network merge and/or redesign due to business acquisition, high growth or merger

#### Lower Operational Costs

A cleanup also provides longer-term benefits by:

- Restoring capacity and thereby delaying purchase of additional server, WAN and disk capacity
- Lowering your platform user license and maintenance fees by accurately determining active users

#### CRITICAL BUSINESS ISSUE

Now the question becomes “How can I best cleanup my Domino network?” IBM does not provide the tools nor services for cleanup. Trying this on your own will likely incur much user discontent and lost productivity as the help desk line rings with complaints that users can no longer access their production applications or cannot log in at all.

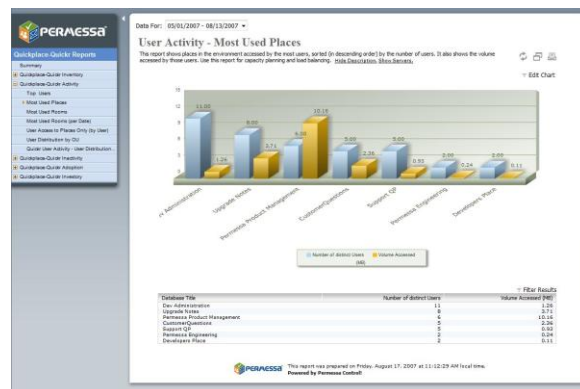
#### IMPLEMENTATION OVERVIEW

Permessa brings the underlying data collection, analysis, methodology, workflow and Professional Services staff to objectively and accurately identify which applications, replicas and user IDs can and should be removed from the system. Permessa removes the guesswork and delivers this at such a price and timeline that you no longer need to bury the problem by purchasing more servers, disk, bandwidth and user licenses.

By employing Permessa Professional Services staff who use our proven application and user cleanup methodology combined with the Permessa family of Control! products, you ensure that your major projects stay on track and you keep your operational costs low.

“With Permessa Control! we identified over 2TB of unused application and database replicas. With their removal, we saved over \$400,000.”

- IT Manager, Global HR Outsourcing and Consulting Firm



Permessa's Control! Products allow corporate IT to quickly and accurately identify which applications, replicas and users can be safely removed.

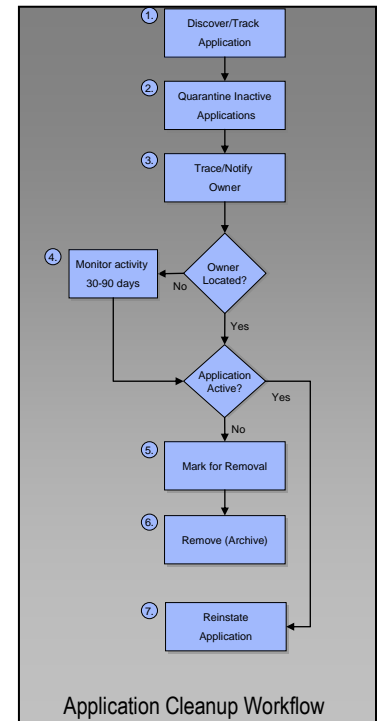
## THE PERMESSA CLEANUP METHODOLOGY

Permessa has developed, refined and delivered multiple application and user cleanup projects for organizations of different size, geographies and network topologies. In each case, Permessa accelerated the project by delivering accurate analysis including the identification of which:

- Applications, replicas and user IDs were no longer in use and could be retired/removed from the system
- Users were accessing remote applications when local copies were available – thereby creating unnecessary WAN traffic
- Applications should be locally replicated for optimal performance

This methodology consists of the following major project tasks:

- Project Discovery – we ensure the network is ready for analysis and agreement is reached on the project specifics
- Software Deployment and Data Collection – Permessa software is deployed to collect transactional data
- Usage Pattern Analysis – Permessa Professional Services uses the collected data – combined with the Control! workflow process – to determine which Domino applications, replicas and user IDs are not being used and which are being used inefficiently.
- Presentation of Results – A formal report and meeting to present our final results.



To ensure the project stays on track and you remain fully aware of our progress, Permessa hosts weekly Project Meetings to ensure data is being properly collected and analyzed, to address any workflow issues related to correctly flagging inactive databases and user accounts.

## TECHNICAL FEATURES

- No agents to deploy or maintain. All data is collected from a centrally located Permessa Information Flow Manager add-in task.
- Scalable for distributed environments and accurate enterprise-wide.
- Much of the reporting and analysis is done offsite for fast turnaround with minimal overhead.

## ABOUT PERMESSA CORPORATION

Permessa Corporation (formerly DYS Analytics, Inc.) provides innovative products and services to manage today's top enterprise messaging platforms. Permessa lets IT staff regain control of their IBM Lotus Notes and Domino, Microsoft Exchange, IBM Lotus Sametime and IBM Lotus Quickr/QuickPlace networks. Using Control!, administration costs are slashed, service quality is improved, user policies are created and enforced, security improved and delivery issues resolved. Permessa's customers are large and small, global and local, including such firms as JPMorgan Chase, HSBC, Bank One, ABN AMRO Bank, Zurich Financial Services, IBM, CSC, Henkel, Novartis, Hewitt, PricewaterhouseCoopers, Schering, and Merck Serono, GlaxoSmithKline. For information about our products and services, visit [www.permessa.com](http://www.permessa.com) or send an email to [questions@permessa.com](mailto:questions@permessa.com).

