

## Highlights

- Ensure business-grade reliability with synthetic transactions that continually test all your IM services.
- Archive chats in high fidelity for compliance and legal discovery.
- Enforce IM policies.
- Insert customized text in real-time based on sender attributes and metadata, such as language, location and organizational unit.
- Deploy without expensive proxy appliances.

**FINALIST**



## Permesssa IM Control! v6

Permesssa IM Control! enhances the IBM Lotus Sametime enterprise IM system with business-grade performance and compliance features. Permesssa makes sure that your Lotus Sametime unified communications system is ready for critical meetings and real-time communications.



Synthetic transactions continually test all IM services, such as chat, electronic meetings, whiteboard sharing and buddy lists. The tests show that IM is working and measure performance to identify problems before they happen.

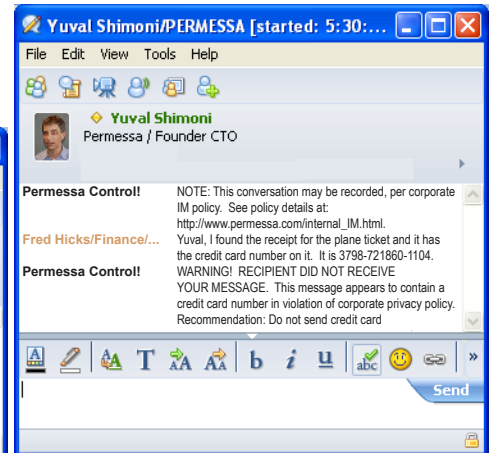
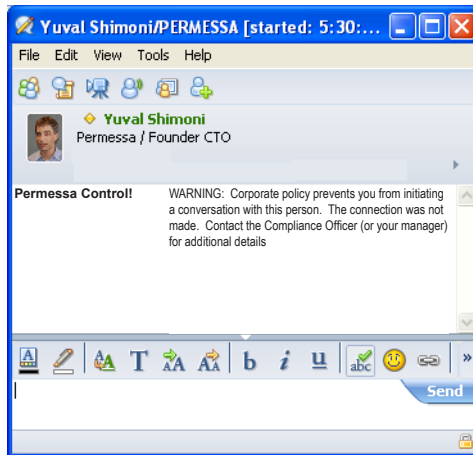
Compliance features can block messages, insert text and report violations in real-time. Actions may be based on who participates and keyword phrases, likely pattern matches or attachment types. Highly customized disclaimers and branding may be added based on sender attributes and metadata, such as language, location, and organizational unit. Chats are archived in high fidelity with the bolding, images, emoticons, file transfers and more.

Extensive user, activity level, productivity, topology, security and chargeback reports can answer such critical questions as: Which users use Lotus Sametime? Can licenses be freed up and reassigned? What is the load on the servers over time? How are meetings being used? And more.

Permesssa IM Control! is a unique, comprehensive solution that provides the tools needed for business-grade Lotus Domino performance and compliance.

## Features

- Ensures the availability of all IM services. Synthetic transactions test each IM service for reliability and performance, including chat, electronic meetings, whiteboard sharing and buddy lists.
- Sends a real-time alerts via email, IM or to HP OpenView™ when there is a significant service problem.
- Blocks messages based on who participates and keyword phrases, likely pattern matches or attachment types.
- Inserts customized disclaimers and branding based on sender attributes and metadata, such as language, location and organizational unit.
- Provides dozens of detailed user, activity level, productivity, topology, security and chargeback reports. Enables IT to measure IM adoption and manage license deployment.
- Archives chats in high fidelity, including pasted graphics, emoticons and explicit file transfers. These are critical for understanding the context of IM communications.



- Reduces overall costs caused by wasteful user behavior, such as creating unattended scheduled meetings and leaving open many idle IM windows.
- Native software-only solution that does not require the purchase of expensive proxy appliances.
- Monitoring support includes Lotus Sametime Advanced and the Lotus Sametime gateway.

## Examples

- **Content Blocking:** Can terminate a chat session in real-time based on keyword phrases, likely pattern matches or attachment types. For example, messages may be blocked that contain social security and credit card numbers. IMs, message fragments or individual attachments can be blocked to prevent dissemination of sensitive or inappropriate content.
- **Custom Disclaimers and Branding:** Legal disclaimers, branding and other text can be automatically added to chats based on sender attributes and metadata.
- **Restrict Access to External Domains:** Limit external IM connections to only authorized users.
- **Create One-Way Firewalls:** Let key personnel, such as IT and executives, send IM to anyone, but allow only selected people to send messages to the key personnel.
- **Criteria-based Chat Archiving:** Chats can be archived based on sender or recipients, on the communication domain, on the longevity of the chat, as a random sampling of all chats, as well as other criteria. Criteria may be changed dynamically to help ongoing investigations.
- **Improve Performance:** Meet SLAs by finding communications that slow the network during peak demand.
- **Enforce Ethical Firewalls (“Chinese Wall”):** Block select employees or departments from messaging each other.



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