

Highlights

- Ensure business-grade reliability with synthetic transactions that continually test all your IM services.
- Archive chats in high fidelity for compliance and legal discovery.
- Enforce IM policies.
- Extensive user, activity level, productivity, topology, security and chargeback reports.
- Deploy without expensive proxy appliances.

FINALIST



Permesssa IM Control! v5.5

Permesssa IM Control! enhances the IBM Lotus Sametime enterprise IM system with business-grade performance and compliance features. In addition to its extensive reporting capabilities, Permesssa IM Control! makes sure that your Lotus Sametime unified communications system is ready for critical meetings and real-time communications.



Synthetic transactions continually test all IM services, such as chat, electronic meetings, whiteboard sharing and buddy lists. Permesssa IM Control! logs in and simulates a user's experience. The tests not only show that IM is working, they also measure performance to identify problems before they happen.

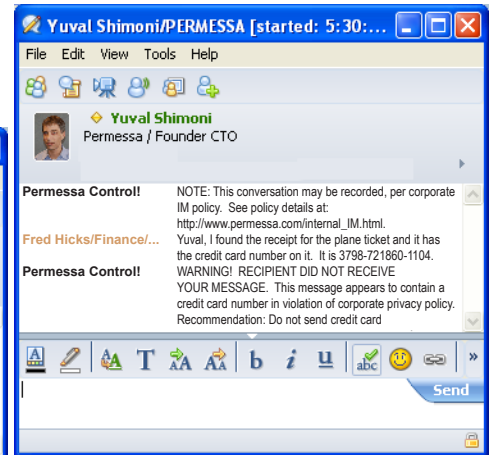
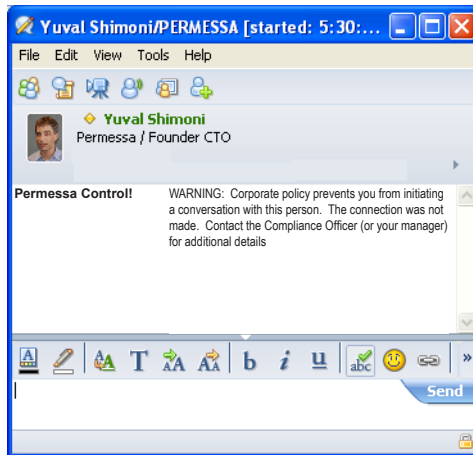
Extensive user, activity level, productivity, topology, security and chargeback reports reduce IT management time and provide useful information. For example, Permesssa IM Control! answers such critical questions as: Which users use Lotus Sametime? Can licenses be freed up and reassigned? What is the load on the servers over time? How are meetings being used? And more.

Real-time policy enforcement can block improper communications and report policy violations. Chats are archived in high fidelity with the bolding, images, emoticons, file transfers and more. These are critical for understanding the context of IM communications.

Permesssa IM Control! is a unique, comprehensive solution that provides the tools needed for business-grade Lotus Domino performance and compliance.

Features

- Ensures the availability of all IM services. Synthetic transactions test each IM service for reliability and performance, including chat, electronic meetings, whiteboard sharing and buddy lists.
- Sends a real-time alerts when there is a significant service problem via email, IM or to HP OpenView™.
- Enforces corporate and compliance polices in real-time.
- Provides dozens of detailed user, activity level, productivity, topology, security and chargebacks reports.
- Archives chats in high fidelity, which includes pasted graphics, emoticons and explicit file transfers. These are critical for understanding the context of IM communications.
- Enables IT to measure IM adoption and manage license deployment.
- Reduces overall costs caused by wasteful user behavior, such as creating unattended scheduled meetings and leaving open many idle IM windows.
- Native software-only solution that does not require the purchase of expensive proxy appliances.



Examples

- **Content Blocking:** Can terminate a chat session in real-time based on keyword phrases, likely pattern matches or attachment types. For example, messages may be blocked that contain social security and credit card numbers. IMs, message fragments or individual attachments can be blocked to prevent dissemination of sensitive or inappropriate content.
- **Custom Disclaimers:** Legal disclaimers and other text can be automatically added to chats.
- **Restrict Access to External Domains:** Limit external IM connections to only authorized users.
- **Criteria-based Chat Archiving:** Chats can be archived based on sender or recipients, on the communication domain, on the longevity of the chat, as a random sampling of all chats, as well as other criteria. Criteria may be changed dynamically to help ongoing investigations.
- **Improve Performance:** Meet SLAs by finding communications that slow the network during peak demand.
- **Enforce Ethical Firewalls (“Chinese Wall”):** Prohibit certain employees or departments from communicating with each other.
- **Enforce Recipient Firewalls:** Block messages sent to inappropriate domains, competitors, or even particular recipients. Can be adjusted by sender or group.



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